

Bil	Nama e-Perkhidmatan	Bilangan Transaksi Tahun 2016												
		Jan	%	Feb	%	Mac	%	April	%	Mei	%	Jun	%	JUM
1.	<b>OSC Atas Talian</b>	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	<b>0</b>
2.	<b>Sistem Aduan Stars MDKL</b>	110	5.79%	162	6.30%	154	17.2%	129	19.6%	175	19.6%	150	15.4%	<b>880</b>
3.	<b>Sistem Helpdesk MDKL</b>	40	2.10%	23	0.89%	13	1.45%	19	2.88%	33	3.69%	16	1.64%	<b>144</b>
4.	<b>e-Taksiran</b>	30	1.57%	39	1.51%	22	2.46%	21	3.19%	28	3.13%	14	1.44%	<b>154</b>
5.	<b>Perbankan Internet</b>	1718	90.4%	2343	91.2%	703	78.7%	488	74.16%	655	73.4%	789	8.3%	<b>6696</b>
6.	<b>Borang Cadangan, Komen dan Maklumbalas Laman Web MDKL</b>	1	0.05%	2	0.07%	1	0.11%	1	0.15%	1	0.11%	1	0.10%	<b>7</b>
<b>JUMLAH</b>		<b>1899</b>		<b>2569</b>		<b>893</b>		<b>658</b>		<b>892</b>		<b>970</b>		<b>7881</b>

Bil	Nama e-Perkhidmatan	Bilangan Transaksi Tahun 2016												
		Jul	%	Ogs	%	Sep	%	Okt	%	Nov	%	Dis	%	JUM
1.	<b>OSC Atas Talian</b>	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	<b>0</b>
2.	<b>Sistem Aduan Stars MDKL</b>	103	6.15%	128	9.25%	117	17.2%	139	19.2%	115	19.6%	146	15.4%	<b>748</b>
3.	<b>Sistem Helpdesk MDKL</b>	18	1.07%	9	0.66%	14	1.45%	11	1.52%	15	3.69%	18	1.64%	<b>85</b>
4.	<b>e-Taksiran</b>	46	2.74%	81	6.02%	15	2.46%	32	4.43%	27	3.13%	30	1.44%	<b>231</b>
5.	<b>Perbankan Internet</b>	1506	89.9%	1125	83.7%	354	78.7%	538	74.5%	854	73.4%	660	8.3%	<b>5037</b>
6.	<b>Borang Cadangan, Komen dan Maklumbalas Laman Web MDKL</b>	1	0.05%	1	0.07%	1	0.11%	2	0.27%	1	0.11%	2	0.10%	<b>8</b>
<b>JUMLAH</b>		<b>1674</b>		<b>1344</b>		<b>501</b>		<b>722</b>		<b>1012</b>		<b>856</b>		<b>6109</b>